

Error code For Front-Load Washer

Error Code	Define	Unit Action	Causes	Explanation
E10	In 7 minutes, the water level doesn't change with valves open	Unit will close valve and stop with Error code display	Low Water Pressure from House Supply	If the washer fills very slowly, the water pressure from the house might be too low. If the water inlet valve isn't leaking and there are no other symptoms this problem does not need to be corrected.
			Water inlet hose	Make sure that water faucet is turned on and that the screens on the hoses are not restricted.
			Water inlet valve (The voltage on the water inlet valve is normal)	.If the water pressure is good, try cleaning the screens inside the water inlet valve hose connection ports. If those are clean replace the water inlet valve
			Water level sensor or control switch (No voltage on the water inlet valve)	A water lever control switch controls how much water enters the washing machine by PCB. If the water level control switch is defective, or more commonly, if the small air pipe attached to the air bell restricted, The switch will not be able to close the electrical contacts to the washer fill valve.CHECK THE AIR PIPE CHECK THE WATER LEVERL SENSORCHECK THE PCB and the inner wire between PCB and the sensor
E12	Overflowing	Unit will close valve and stop with Error code display	Restart	Some time just restart the unit can solve the problem.
			Water inlet valve (The voltage on the water inlet valve is normal)	If the washer is overflowing, the water inlet valve has failed. Replace it.
			Water level sensor or control switch (No voltage on the water inlet valve)	A water lever control switch controls how much water enters the washing machine by PCB. If the water level control switch is defective, or more commonly, if the small air pipe attached to the air bell restricted, The switch will not be able to close the electrical contacts to the washer fill valve. CHECK THE AIR PIPE CHECK THE WATER LEVERL SENSOR CHECK THE PCB and the inner wire between PCB and the sensor
E20	Pump open circuit	Unit will close valve and stop with Error code	Pump	Check the pump or the and the inner wire of the pump
E21	Washer Won't Drain. Or drain timeout	Unit will close Pump and stop with Error code display	Drain Hose	If the washer won't drain water check the drain hose. Be sure the hose did not get kinked behind the washer. Also, remove the hose from the pump and check it for obstructions.
			Pump	If the washer won't drain water the drain pump might be defective. It's also common for a small sock or other article of clothing to get caught in the drain pump or in the drain hose. Check both for an obstruction before replacing the pump.
			PCB	Check PCB

E30	Washer Door Won't Lock	Try 6 times , not lock	Door Lock	If the door won' t latch, the door lock assembly might be defective. If the door won' t latch, check the door to see if the door is closed before replace it.
			PCB	If the washer door won' t unlock the problem might be the main control board. This is not common. Check the inner wire between the PCB and the door lock.
E31	Washer Door Won't unlock		Door Lock	If the door won't unlock, the door lock assembly might be defective. If the door won' t latch, check the door to see if the door is closed before replace it.
			PCB	If the washer door won't unlock the problem might be the main control board. This is not common. Check the inner wire between the PCB and the door lock.
E33	Water level sensor error	Unit will close valve and stop with Error code display	Water level sensor or control switch (No voltage on the water inlet valve)	E33 means the unit can' t detect the Signal of Water level sensor. CHECK THE WATER LEVERL SENSOR CHECK THE PCB and the inner wire between PCB and the sensor
E40	Memory chip error	/	memory chip broken	Memory chip of the PCB broken, just replace the PCB
E70	Button get stuck	/	Button get stuck	Re-assemble the control panel.
E60	The motor don' t drive for 5 times	The motor don' t drive	/	Check the motor communicate wire Check the PCB and the motor
E61	The PCB can' t get speed transmit signal when the motor drive	The speed don' t transmit signal	/	Check the motor communicate wire Check the PCB and the motor
E62	Triac get broken	The speed don' t transmit signal abnormality	/	Check the motor communicate wire Check the PCB and the motor
E64	(Transducer Error)	Transducer Error	Transducer Error	Check the wire connect before replacing the Transducer
E50-E5X	(X means different letter or number)	/	Transducer Error	Check the wire connect before replacing the Transducer
E37	In the drying process, the temperature sensor at the air outlet is wrong	/	Temperature sensor	Check the inner wire before replacing the Temperature sensor
E38	In the drying process, the temperature sensor at the air intake is wrong	/	Temperature sensor	Check the inner wire before replacing the Temperature sensor
E3A	Drying heater open	Drying heater open	Drying heater	Push the red part of the temperature sensor before checking. Check the inner wire on PCB, Fan motor heater, temperature sensor. Check the heater resistance (should be a certain value)
			Lint on fan wheel and condenser	Check and clean the lint on fan wheel. Check the lint in the air condenser.

